

# MATRIX



## WARRANTY STATEMENT

Matrix warrants and guarantees products of its manufacture, or the manufacture of their licensed manufacturer, against defective workmanship or material for a period of one year from the date of shipment.

This warranty is expressly and strictly limited to replacing, without charge, any part or parts which prove to Matrix or their licensed manufacturer's satisfaction upon examination, to have been defective and which have not been neglected, abused or misapplied, provided the buyer gives Matrix immediate written notice upon discovery of any claimed defect.

Matrix or their licensed manufacturer will also guarantee component parts manufactured by others to the extent of the guarantee made by the manufacturer of such equipment. In any case, guarantees on specific components will be extended a minimum of one year from date of shipment.

### Warranty Exclusions:

Warranty coverage does not include:

- Freight, labor, travel, living expenses, or coordination time of activities associated with parts replacement or warranty claims;
- Normal maintenance items such as lubrication, fan belts, and cleaning of the equipment.

In the event the customer, or any installation contractor employed by the customer, contracts outside Matrix or their licensed manufacturer for installation work of quoted system, the customer shall assume full responsibility for said contract.

### Conditions of Warranty:

Matrix highly recommends that the system is started by an experienced Matrix startup technician to ensure the long term success of your system/project. We understand that this may not always be feasible in which case we require a highly skilled startup technician capable of troubleshooting both mechanical and electrical aspects of a process treatment system to be used. This individual must be familiar with the system manual, experienced with our Oxygen Injection Systems and capable of training the end user/owner/operator on operating and maintenance requirements of the treatment system.

The startup checklist provided in the manual must be completed and returned to Matrix or their licensed manufacturer to validate your equipment warranty which begins on the date of shipment.